

E-JET Support Programs

We offer comprehensive spare part support services customized for each operators specific needs and operational requirements.

POWER BY HOUR SUPPORT PROGRAM (PBHSP)

Allows aircraft operators to maximize fleet uptime with minimal investment in spare parts pool. Operators can budget monthly and yearly maintenance costs based on specific aircraft utilization at a Per Flight Hour Rate.

- MEL stock positioning at sites chosen by customer
- Pool-based access to rotables
- 24 hours / 7 days a week AOG coverage
- AOG – Dispatch within 2 hours – 99%
- Critical – Dispatch within 12 hours – 99%
- Routine – Dispatch within 3 days – 99%
- Coordination with operators engineering staff
- Modification programs and maintenance event planning
- Technical Support

COMPONENT REPAIR MANAGEMENT PROGRAM (CRMP)

Allows aircraft operators to reduce costs and increase efficiency by managing the repair and overhaul process (MRO). In general, our customers receive discounted repair and overhaul pricing between 25-30% less than they are currently paying and in some cases exceeds 70%.

- Guaranteed turn times backed by our exchange inventory
- A one-stop shop that delivers lower administrative costs
- Consistent high quality repairs and extended warranties
- OEM contractual flat rate pricing:
 - Parker
 - Honeywell
 - Hamilton Sundstrand
 - Eaton
- Preferred availability of OEM discounted exchange and loan units
- Comprehensive reliability analysis

ROTABLE SALES/EXCHANGES/LEASES

Offers aircraft operators an alternative solution to purchasing high value rotatable components. Stock is centrally located within minutes of O'Hare International Airport, with non-stop flights to most major cities worldwide.

- Best in market pricing
- Longstanding reputation for reliability, quality and flexibility since 1979
- Contractual purchasing/rebates
- Logistics and transport services
- Certified FAA/EASA

CONSUMABLE PROCUREMENT PROGRAM (CPP)

Our Consumable Procurement Program offers a great alternative to high OEM pricing and long lead times. Offers aircraft operators a one-stop shop with nose-to-tail support. No part is too big or too small.

- Fasteners/Rivets
- Sub assemblies/Components
- Avionics piece parts
- Mechanical piece parts
- Hoses
- Safety Equipment
- And many more



**ATA
CHAPTERS
COVERED BY
PBHSP**

ATA Chapter 21 Air Conditioning
ATA Chapter 22 Auto Flight
ATA Chapter 23 ATC/Crew Communications and Tape Reproducers
ATA Chapter 24 Electrical Power
ATA Chapter 26 Fire Protection
ATA Chapter 27 Flight Controls
ATA Chapter 28 Fuel
ATA Chapter 29 Hydraulic Power
ATA Chapter 30 Ice and Rain Protection
ATA Chapter 31 Instruments

ATA Chapter 32 Undercarriage LRUs
ATA Chapter 33 External Lights
ATA Chapter 34 Navigation
ATA Chapter 36 Pneumatic
ATA Chapter 38 Water / Waste
ATA Chapter 46 Central Maintenance Systems
ATA Chapter 49 APU LRUs
ATA Chapter 52 LRUs, Actuators, Motors
ATA Chapter 71-80 Engine LRUs
ATA Chapter 78 LRUs, Lock Actuators and Valves



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ENGINE PRODUCTS

- Expert product line knowledge
- GE, Rolls Royce, Pratt and Whitney, CFM and Honeywell engines for sale or lease
- Internal engine part sales
- Engine overhaul management

PURCHASING & TRADING GROUP

- Over 35 years of aftermarket experience
- Consignment sales programs
- Strategic inventory purchases to meet customer needs

AIRFRAME COMPONENTS

- Longstanding reputation for reliability, quality and flexibility
- Boeing, Airbus, ATR, Bombardier, Embraer and corporate aircraft inventory
- 24/7 AOG service worldwide



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Jet International Company, LLC, 1811 Elmdale Avenue, Glenview, IL 60026-1355

p 847.657.8666 f 847.657.9197

www.JetInternational.com